

# BOSTECH DRILLING AUSTRALIA PTY LTD



## CLIENT SATISFACTION FEEDBACK SHEET

22 SEP 2011

CLIENT: Ponton Minerals Pty Ltd  
ATTENTION: Oliver Kiddie

*Bostech Drilling Australia is committed to providing our clients with the best possible Drilling services available. To ensure that we maintain our high standards we have formulated this questionnaire to gain valuable insight into how our clients have rated our drilling performance. We look forward to receiving your feedback; the information we receive will help us to evaluate, maintain and improve on our standard of drilling service.*

**Please Rate the following items on a five point scale;**

	Excellent	V. Good	Good	Fair	Poor
1. Initial arrival of Rig on time, or late?	✓				
2. Presentation of equipment	✓				
3. Co-operation of Field Staff	✓				
4. Safety Attitude	✓				
5. Equipment Reliability	✓				
6. Suitability of Equipment for the project	✓				
7. Drilling Performance	✓				
8. Quality and recovery of sample.		✓			
9. Willingness to perform unexpected requests		✓			
10. Punctuality		✓			
11. Communications		✓			
12. Supply of Consumables		✓			
14. Cleanliness of sites on completion of holes		✓			
15. Safety, Environmental Reporting		✓			
16. Accuracy and format of Invoice			✓		

Would you use Bostech Drilling services again in the future? Yes / No If NO could you

Please advise us of the reasons for this decision? \_\_\_\_\_

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We would appreciate any additional comments:

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NAME: Oliver Kiddie  
SIGNED: [Signature]

TITLE: Senior Geologist  
DATE: 21/9/2011